**KPS CLUB OPERATIONAL POLICY 2025**

**(Effective from 22nd April 2025)**

**Kimberley Primary School**

**Swingate**

**Kimberley**

**NG16 2PG**

**email:** **club@kimberleyprimary.org**

**OFSTED REGISTRATION NUMBER: 145644**

**INTRODUCTION**.

Welcome to KPS club. Following a consultation with our parents in October 2018, it was decided that there was sufficient need for a before and after school club for our pupils. Many parents supported the need for this flexible childcare option and so, following a successful trial period the KPS Club began. Children who attend Kimberley primary school are eligible to attend the club.

The purpose of this document is to inform parents/carers about the service provided by the club and to give details about how the club operates.

**OPERATING TIMES**.

The club operates during term time only.

Monday to Friday from 7.15 to 8.30 (breakfast club) and 3.15 to 4.15 (Early Bird), 3.15 to 6.00 (afterschool club). The club will not operate on bank holidays, school holidays or school closure days.

Children under 8 years are escorted to their classrooms in time for the start of the school day, whilst older children are permitted to make their own way to their classrooms through school.

Parents are politely requested to ensure that their children are escorted into the club and handed over to a member of the club staff. Children should be collected by 6.00pm. There will be a late collection fee of £5.00 per child and then a further £5.00 if pick up is after 6:15pm. For every additional 10 minutes from the end of your booking, £5.00 will be charged.

If you are unavoidably detained, please ensure that you contact the club via Dojo, since it may be distressing for a child to be collected late.

Parents are also requested to inform the club if their child will not be attending that day. If your child is not attending school that day, please do not expect the school to let the club supervisor know.

**PREMISES AND EQUIPMENT**.

The KPS breakfast club is based in the KPS Club classroom for both breakfast and afterschool sessions. Drop off and collection is via the main reception, a bell is located to the left of the external door. Please use this and a member of staff will bring your child/children.

The children will be permitted to use the playground and equipment during set times and will be fully supervised by the KPS club staff. This playground is secure with the only access being with a key, through the security entrance or through the school.

The aim of the club is to make KPS Club a fun place to be. Children are offered a wide range of activities, rest, relaxation, reading, puzzles, television, crafts, computer games and games consoles and a range of more physical activities such as football and tennis.

The KPS club provides a range of activities that appeal to children of all ages and stages of development. The programme for activities will vary and we encourage the children to make their own suggestions for things to do.

**STAFFING**.

The club is registered for approximately 20 children on any given day.

KPS Club staff have a variety of training and experience, and they pride themselves in being open, friendly, and supportive towards both children and parents.

All KPS Club staff are first aid trained.

The Play Leaders are Mrs Helen Howarth and Miss Holly Phimister who can be contacted on Dojo or via the club@kimberleyprimary.org email.

Any queries or concerns should be discussed with Helen, Holly or the staff who will try to resolve any issues as they arise whilst treating matters as confidential.

**FOOD AND DRINK**.

Breakfast is provided on an optional basis.

The following are offered at a cost of 50p per breakfast; cereals, toast, fruit and fresh fruit juice/milk.

Breakfast will be served between 7.15 and 8.00am. Parents/carers are requested to ensure that children having breakfast arrive before 8.00am. Breakfast will not be served beyond this time.

The after-school club provides a light snack for all the children. The snack is not meant to replace the evening meal and will therefore consist of a range of sandwiches, fruit, and fresh orange juice. For health and safety reasons please do not send your child with a packed meal to consume at the club. Children are asked not to bring food, drinks, or sweets into the club.

Due to the potentially serious nature of nut allergies peanut butter or Nutella will not be served.

**REGISTRATION**.

* Parents/carers of children attending the club will be required to complete a registration form detailing health, diet, and collection information.
* Upon completion, this registration serves as an agreement to comply with the policies of the club.
* The Play Leaders must receive a registration form before a child can be allocated a place.

We would prefer if possible that it is parents who collect the child/children but realise this is not always practical. Please let the staff know in advance of any changes. It is important that you state the names of the individuals who are authorised to collect your child on your registration form and provide a password as requested. Collection must be by someone aged 16 or over.

Review of contact details is performed on an annual basis. However, contact details do change at other times, where details change, please inform the Play Leaders.

**ALLOCATION OF PLACES.**

Places will be allocated on a first come first served basis. We ask parents/carers to book places for their children for the days which they wish to use regularly. This can be done using the half termly booking form.

The club will offer adhoc sessions where space is available, however the club cannot accept responsibility for provision of alternate childcare if all places are taken.

Parents/carers are requested not to bring children into the club without prior booking of sessions, as this is extremely distressing to the child when space is not available. Please do not make payments via ParentPay without confirmation of space via email from KPS Club. All sessions must be confirmed at least 24 hours in advance.

**HEALTH AND SAFETY.**

Our intention at the KPS Club is to provide a safe, caring and comfortable environment for the children and staff. To support us, we require parents to complete a registration form, which includes details of emergency contacts and any known allergies etc. This information will be always kept confidential except in the interest of protecting the child.

A basic first aid kit is available and there is always a certified first aider on site. In the case of a medical emergency an ambulance will be summoned, and the parents/carers advised. In the event of a transfer to hospital a member of staff will accompany the child in the absence of a parent/carer.

Only medications prescribed by a doctor (e.g. inhalers and EpiPens) can be administered by staff. Such administration will only be undertaken following receipt of written permission from parents/carers. This letter should contain clear instructions of name, dosage, and indications for administration. Should staff require specific training in the administration of such medication, that in the interest of safety, it may be necessary to delay admission to the club until such training has been successfully completed. For prescribed medication please ensure that it is in its original packaging when handing it to KPS Club staff.

If your child has any food allergies it is important that you complete the relevant section on the registration form so that this can be brought to the attention of the supervisor for her to advise staff.

No child will be accepted into the club if they are ill. If the child becomes ill during the session the parents/carers will be notified immediately and asked to collect their child.

**REFUSAL**.

The Play Leaders have the right to refuse or cancel any child’s registration whose parents/carers are regularly paying late, regularly collecting their child late and repeatedly disobey the operational policy. Verbal warnings are given first, followed by a letter and if further action is needed a meeting with the head teacher.

**BEHAVIOUR POLICY**.

Expectations of behaviour are high with respect underpinning everything. The KPS Club will follow our whole school behaviour policy which focuses on restorative justice. All children will be expected to follow this policy.

Difficult or poor behaviour is not generally a major problem at KPS. However, the club needs to ensure that all children using the club feel comfortable, relaxed and able to enjoy themselves. If a child’s behaviour is persistently unacceptable and becomes disruptive to the effective running of the club, the child may lose their place at the club.

Parents/carers will be kept fully informed of any concerns that the staff may have.

The decision to refuse a place to a child rest with the Headteacher in collaboration with the KPS Club Playleaders.

**CHILD PROTECTION**.

As a childcare provider, we are under an obligation to keep the children in our care safe from any child abuse whether it is physical, sexual or emotional abuse or neglect, regardless of whether the alleged or suspect perpetrator of the abuse is parent/ guardian, career, family member or member of staff.

If we suspect a child is being abused or the child has reported it to us, we will take it very seriously. A Concern Report is completed and handed to the Head teacher for advice and development of appropriate actions to be taken in line with school policy and Nottinghamshire County Council guidance (Safeguarding Body)

If you have any concerns about one of the staff, please inform one or more of the following: -

1. Mrs Helen Howarth or Miss Holly Phimister - KPS Club Playleaders

1. Mrs Rebecca Clarke – Kimberley Primary and Nursery School Headteacher

**FEES**.

 KPS Club is self-funding, with fees set at a level as not to make a profit.

Fees are set:

* Breakfast club £5.50 without breakfast. £6.00 with breakfast
* Afterschool club £10.00 with tea (light snack)
* Early bird collection by 4.15pm (£5.00, thereafter our standard late fee applies)

No charges will be made for bank holidays or school closure days.

 If you do not wish to use the days because of illness, holidays, or occasional days off, we are unfortunately unable to offer a refund or carry a credit forward.

**Fees are payable in advance of a session. Booking forms will be given out prior to the end of term and requested to be handed back before the start of the new term. At this point you will receive an email confirmation of your booking, and you can consider the place booked. You must then log into ParentPay book and pay for the sessions.**

**Adhoc sessions must be paid for in advance or where very short notice is given on the day of the session. Children will not be accepted for adhoc sessions that have not been paid for.**

**CANCELLATION -** If you wish to withdraw your child entirely from the club; three weeks’ notice is required.

**CANCELLATION OF A SESSION –** As food and staffing is determined 1 week prior, any cancellations of pre-booked slots, without prior knowledge of 24 hours will be charged at full cost.

NB If a child has an extended period of illness, a discussion will be held on a case-by-case basis to discuss charges.

Childcare voucher payments are accepted.

**NEW**

If an event is scheduled by school, after bookings are confirmed, such as a theatre or residential trip, pantomime or school disco and you do not require a session at KPS Club, a refund or carry forward will be offered.

**Late Fee Payment Charge –** If sessions are not paid for in advance, a late fee payment charge of £20 will be issued in addition to your usual monthly costs.

**QUERIES AND COMPLAINTS**.

Please help us to continue to make KPS Club a well-run club, which the children enjoy and are happy to attend and that parents/careers are confident to use. Please do this by providing constructive feedback about issues that concern you and by actively supporting the club by keeping to the rules of the operational policy. If you have any complaints, please speak to Helen Howarth or Holly Phimister first and then if you are not satisfied make an appointment to see the Head teacher.

**CONFIRMATION**

I/We can confirm that I/we have read the Operational Policy in full and agree to abide by the terms and conditions in place.

Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_